

In a world where everything we touch frequently changes, water is our constant. We've never stopped needing it to drink, to cook, to clean, to live. We'll always need it for sanitation, for fire protection, for watering our lawns and washing our cars.

It's easy to take water for granted. And because so many do, we don't.

We are scientists, environmentalists, innovators, and protectors. We are also residents and employees in the communities we serve. We understand how important, how precious, and how critical water is to daily life.

**WE CARE ABOUT WATER.  
IT'S WHAT WE DO.**

## We Are Here to Help

If you have a question about your water bill and the amount of water used in your home, contact Ohio American Water at 1-800-673-5999. Visit [www.ohioamwater.com](http://www.ohioamwater.com) for more water saving tips and a printable version of our leak detection kit.

If the company is not able to satisfactorily resolve any issues, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or visit [www.puco.ohio.gov](http://www.puco.ohio.gov).

Residential customers may also contact the Ohio Consumers' Counsel (OCC) for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or visit [www.pickocc.org](http://www.pickocc.org).

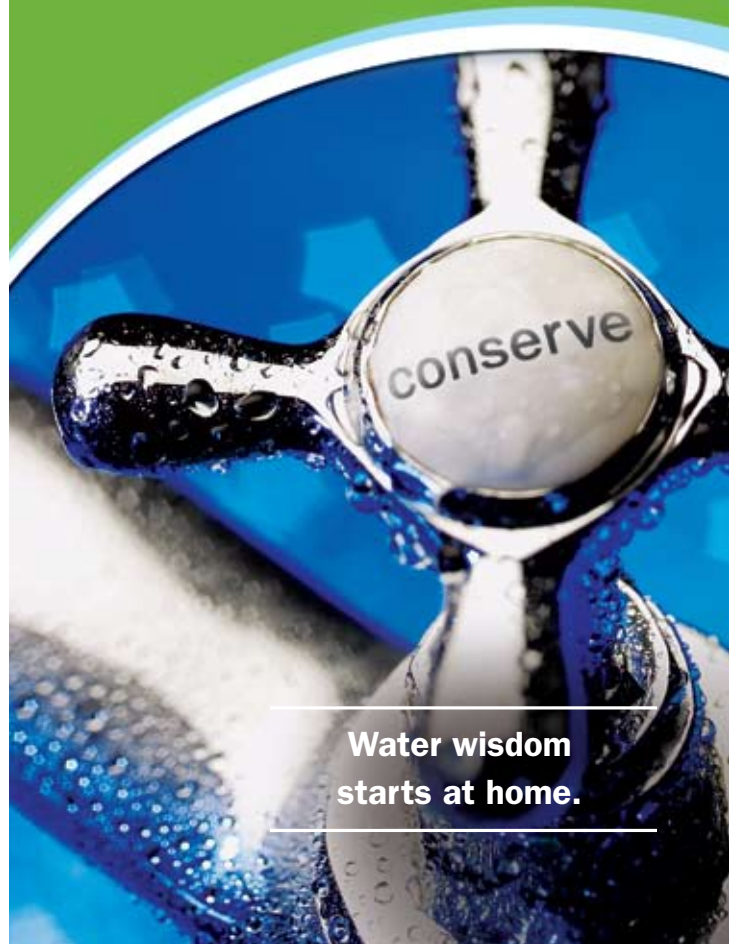


[www.ohioamwater.com](http://www.ohioamwater.com)  
1-800-673-5999

# Be WATER WISE



OHIO  
AMERICAN WATER



**Water wisdom  
starts at home.**



# Be WATER WISE and help make a difference.

At Ohio American Water we are committed to using our most precious resource wisely. With some small changes, customers can be part of this commitment while managing their water bills. Wise water use ensures that our water needs will be met and also helps protect our water resources from the threat of pollution.

## Indoors

- Check for leaks. Dripping faucets can waste as much as 2,700 gallons of water per year. Leaky toilets can waste as much as 200 gallons each day.
- Check your toilets for leaks by placing a drop of food coloring into your toilet's tank. Don't flush. Check the water bowl in 15 minutes. If the color flows into your toilet bowl, there is probably a leak.
- Consider purchasing a low-volume toilet that uses less water than older models.
- Run dishwashers and clothes washers only when full. Use the load-size selector.
- Replace your showerhead with a water-efficient model.
- Turn the water off while brushing your teeth. Rinse with a glass of water.
- If you wash dishes by hand, turn the water off and on when rinsing rather than letting it run.
- Soak pans rather than scrubbing them while the water is running.
- Rinse your vegetables in a pan of cold water.

## Outdoors

- Avoid over-watering your lawn. One inch of water per week in the summer will keep most grasses healthy.
- Water lawns early in the morning or in the evening during the hotter summer months. Avoid watering on windy days.
- Choose plants that are drought tolerant, heat tolerant, and are tolerant of the minimum winter temperatures.
- Use a broom, and not a hose, to clean sidewalks and driveways.
- For plants that need more water, use a watering can or a hose on low pressure.
- Use lots of mulch around your shrubs and trees to retain moisture, reduce run-off, moderate soil temperatures and help with weed control.
- Avoid over-fertilizing! Get a soil kit to determine what nutrients your soil needs. If you apply fertilizer only in the spring and fall, your grass will be healthy, use less water and need mowing less frequently.
- If you have a swimming pool, get a cover. You'll cut the loss of water by evaporation by 90 percent.

### A Drippy Tap is Worth Fixing

Every drip counts when it comes to using water wisely. Figures from the U.S. Geological Survey show that a seemingly harmless, annoying drip can waste a lot of water!

One gallon: 15,140 drips

One liter: 4,000 drips

**To learn more about being WATER WISE  
and how you can make a difference,  
call 1-800-673-5999  
or visit [www.ohioamwater.com](http://www.ohioamwater.com).**