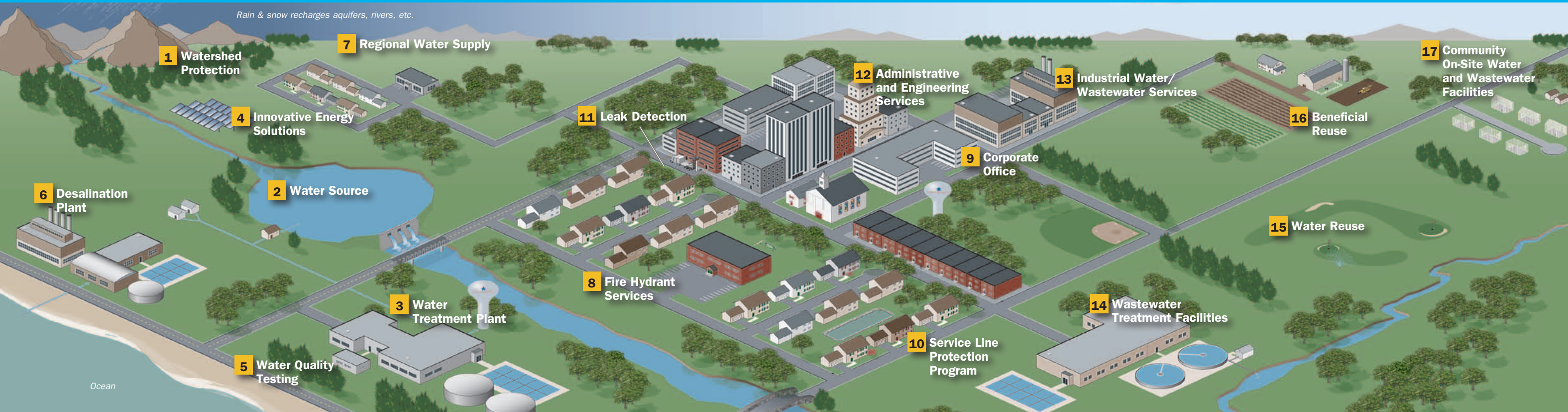




Explore the
American Water
landscape and learn
about the solutions we
can provide for your
community.



We are the Water Solutions Provider



1 Watershed Protection

We strive to provide high-quality water and wastewater service to our customers while focusing on protecting the environment in which we live. We take our role as protectors and innovators in the water industry very seriously.

2 Water Source

We can supply water from our extensive network of water systems in the U.S. or by building new, independent water supply sources.

3 Water Treatment Plant

Whether a new water plant, a system upgrade, or cost improvement program, we can help you expand, upgrade or efficiently operate your municipal water system. We can also help you gain access to capital to help fund your improvement projects.

4 Innovative Energy Solutions

We are committed to harnessing innovative technology to help conserve energy and reduce greenhouse gas emissions. In 2010, we produced more than 850,000 kilowatt hours of green, carbon-free electricity from the solar installations at two New Jersey American Water treatment plants, saving over 900,000 pounds of carbon dioxide emissions.

5 Water Quality Testing

We are experts in water quality testing, compliance and treatment. We conduct nearly one million water quality tests each year at our technologically advanced quality control and testing laboratory in Belleville, Illinois, and in our field labs. In 2010, we achieved greater than a 99.9 percent compliance rate for meeting state and federal drinking water standards.

6 Desalination Plant

As the operator of the largest seawater desalination plant in the country in Tampa, Florida, we are helping to ensure the environmentally sound conversion of seawater to drinking water and establish a high-quality drinking water supply for years to come.

7 Regional Water Supply

Communities across the U.S. benefit from our bulk water sales, especially in times of increased demand.

8 Fire Hydrant Services

We work closely with fire departments in our communities with the planning of system expansions and cooperative training to help ensure proper fire hydrant use and maintenance.

9 Corporate Office

American Water is the largest publicly traded U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., we employ more than 7,000 dedicated professionals who provide high-quality and reliable service to approximately 15 million people in more than 30 U.S. states and parts of Canada. Delivering value to communities we serve is an *American Tradition* that dates back to 1886.

10 LineSaver® – Service Line Protection Program*

LineSaver is a municipal program which helps protect homeowners against the high cost of water line leaks or breaks, sewer line clogs or blocks and in-home plumbing emergencies. For only a few dollars a month, LineSaver provides peace-of-mind protection for homeowners and an income opportunity with no capital investment for municipalities.

11 Leak Detection

We can identify critical loss as well as revenue opportunities, and proactively monitor your system for efficiency and optimal revenue generation. Our innovative and low-cost acoustic leak detection systems are permanently installed to “listen” for water leaks. Once a leak is identified, the size and location can be quickly determined and a plan put in place for the repair.

12 Administrative and Engineering Services

The installation of our digital meter-reading scanning technology and touchpad capabilities can ensure accurate billing and customer privacy for your citizens at large.

13 Industrial Water/Wastewater Services

Food service, agriculture, automotive, and petrochemical industry clients have benefited from our feasibility studies and our operations and maintenance expertise.

14 Wastewater Treatment Facilities

We own and operate and are contracted to operate wastewater facilities of all sizes. Our focus on sustainable project development and maximizing process efficiency can help lower operating expenses and contribute to more reliable service. For example, high-quality effluent produced at wastewater treatment plants can be used as a substitute for potable water for internal plant processes.

15 Water Reuse

We place a high priority on water reclamation projects that help to recycle and use water wisely. Our expertise has been tapped for a variety of projects, including the first-of-its-kind on-site water recycling system in America—The Solaire—a high-rise apartment building in New York City, and a system that helps an NFL football stadium in Foxborough, Massachusetts—Gillette Stadium—handle the halftime flush by recycling and reusing its own water.

16 Beneficial Reuse

We are pioneers in the creation of solutions for optimizing the total water cycle, and we can turn liquids, solids and gases into our customers’ best advantage. Beneficial reuse takes the residuals from water and wastewater treatment and puts them to work to benefit projects such as brownfields reclamation and agriculture.

17 Community On-Site Water and Wastewater Facilities

We offer expert developer services with custom decentralized systems for new or expanding communities, which are ideal when the development is far removed from existing infrastructure. End-to-end services include planning, design, construction, operations and/or ownership.

*In CA (DBA American Water Resources Insurance Services) and VA, this program is insurance which is provided by Virginia Surety Company, Inc.