



Automatic Bill Payment Application Form

With AQUA PAY, your water bill payment can be automatically deducted from your bank account. Hawaii American Water will continue to mail a copy of your monthly water bill to you in advance so that you know the amount to be deducted from your bank account. Your next water bill will indicate your enrollment into AQUA PAY. Contact our office immediately if you have any questions regarding the payment amount. You may cancel AQUA PAY at any time simply by notifying us in writing. If you change banks or account numbers, complete another Authorization Form.

Signing up is easy. Simply complete this form and mail it, along with a voided check, to:

Hawaii American Water
P.O. Box 578
Alton, IL 62002

If you have any questions, simply call our customer service center at 1-866-430-0826, 24 hours a day, 7 days a week.

Name (as shown on bill): _____

Address: _____

City, State, Zip Code: _____

Hawaii American Water Account Number: _____

Daytime phone: _____

I hereby authorize Hawaii American Water and the financial institution designated in this application to withdraw from my checking or savings account payment for my water bill, sewer bill (if applicable), and landfill bill (if applicable). I understand that both the financial institution and Hawaii American Water reserve the right to terminate this payment plan and/or my participation therein. I also understand that, at any time, I may elect to discontinue my enrollment in this plan by providing written notice.

Name and address of bank or financial institution: _____

Bank Account #: _____

Checking or Savings Account? Circle one

Signature: _____