

Sign Up For My H2O Online Today! www.amwater.com/myh2o

Save time by managing your water service account online. You can view and pay your bill, sign up for our Automatic Payment Program and receive critical information should there be a water-related event or emergency in your community.

Signing up is easy. All you need is the address where you receive service and your account number (located on your bill), and **My H2O Online** takes care of the rest. Even if you have service at more than one property, you only need one **My H2O Online** account to manage them all.

Why wait any longer? **Visit My H2O Online** today to start managing your water service account online at www.amwater.com/myh2o

The site is fast and easy to use. If you have any questions while enrolling, our customer service representatives are just a phone call away. We're available 24 hours a day, 7 days a week at 1-800-678-6301.



Reading Your Monthly Bill



KENTUCKY
AMERICAN WATER



An explanation of the
charges typically included
on your statement.



Take a closer look at your monthly bill from Kentucky American Water—you might be surprised to learn that our water service charges are generally less than half of the total of the average customer's monthly bill.

A Typical Residential Customer Bill and Where the Charges Go

Billing Summary	
-----Prior Balance-----	
Balance from last bill	\$54.34
Payments as of May 26, 2011. Thanks!	<u>-54.34</u>
Total prior balance, May 26, 2011	.00
Current Water Charges	
Meter Service Charge	8.90
Water Usage (\$3.975300 x 6.00)	<u>23.85</u>
Total water charges, May 26, 2011	32.75
Current Wastewater Charges	
LFUCG - Sewer Minimum Fee	4.75
Sewer Usage (\$.0000 x 1.00)	.00
(\$ 3.58000 x 5.00)	<u>17.90</u>
Total Use Billed	6.00 22.65
-----Other Current Charges-----	
LFUCG - Landfill Fee	4.50
LFUCG - Wtr Qual Mgmt Fee	4.32
Total other charges, May 26, 2011	8.82
-----Taxes-----	
KRA Withdrawal Fee - 100CF	.36
School Tax	.99
Franchise Fee - LFUCG	.99
Total taxes, May 26, 2011	2.34
-----Total Current Charges-----	66.56
-----TOTAL AMOUNT DUE-----	\$66.56

This is an example of an average water bill and may be different than your bill.

Kentucky American Water Charges

■ **Current Water Charges** (the only portion of your payment that goes to Kentucky American Water) – This is the cost of your water service for the current billing period.

Non-Kentucky American Water Charges Fees We Collect and Forward to Other Entities:

- **LFUCG - Sewer Charges** – Your sanitary sewer bill paid to Lexington-Fayette Urban County Government (LFUCG). Using water wisely can help reduce your water service charge and this fee, too, since it is generally based on water usage.*
- **LFUCG - Landfill Fee** – A Lexington-Fayette Urban County Government fee related to garbage collection that you may have included on your bill depending on where you live.*
- **LFUCG - Wtr Qual Mgmt Fee** – Also known as the stormwater fee, a Lexington-Fayette Urban County Government (LFUCG) fee that goes toward the management of Lexington-Fayette County's storm sewer infrastructure.*
- **KRA Withdrawal Fee** – This fee is collected for and forwarded to the Kentucky River Authority (KRA), a state agency that works to ensure that the Kentucky River remains a reliable source of water supply.
- **School Tax** – A fee that goes directly to support public education in Fayette County.
- **Franchise Fee - LFUCG** – A fee levied on public utility service providers. This is a direct "pass through" fee that goes to the LFUCG.

*Kentucky American Water collects these fees for the LFUCG. This streamlined billing process benefits the LFUCG and our customers.

The next time you receive your monthly bill, take a closer look at everything it contains. And the next time you turn on your tap, flush a toilet, wash your clothes, run a dishwasher or water your lawn, think about all that goes into bringing water to your home, and the value of that water at less than a penny per gallon.