



Proposed Wastewater Rate Changes Cedar Hill

Missouri American Water has filed a rate increase request with the Missouri Public Service Commission (PSC) because our costs to provide reliable, quality wastewater service have increased. Our ongoing investments in infrastructure improvements, plus increases in operating costs, are the drivers behind the rate request.

If the Public Service Commission approves Missouri American Water's full rate request, the average Cedar Hill residential wastewater bill will increase by about \$14.36 per month. The average residential customer will receive wastewater service for about \$60.00 per month.

Wastewater Facts

- **History.** When Missouri American Water acquired the Cedar Hill system in November 2004, the sewer system was out of compliance with environmental regulations. Significant improvements to the wastewater system returned the system to compliance and improved the quality of water being discharged to the Big River.
- **Investing in Infrastructure.** Missouri American Water has continued to improve the Cedar Hill system. From May 1, 2010 through December 31, 2011, approximately \$225,000 has been invested in upgrading wastewater treatment plant and control equipment to maintain service reliability.
- **Rate Case Process.** The proposed increase represents an overall increase of 29 percent for the Cedar Hill district. As part of the rate filing, the company is requesting a consolidated rate structure. Under consolidated rates, all customers in the same rate class pay the same rate for the same service – a common practice among electric and natural gas utilities.

Rates will not change until the MOPSC completes a comprehensive audit of the request. The process normally takes about 11 months and includes opportunities for public comment, by phone, email, mail or at local public hearings.