



MISSOURI
AMERICAN WATER

Proposed Water Rate Changes Jefferson City



Missouri American Water has filed for a rate increase with the Missouri Public Service Commission (PSC) because our costs to provide reliable, quality water service have increased. Our ongoing investments in infrastructure improvements, plus increases in operating costs, are the drivers behind the rate request.

As part of the rate filing, the company is requesting a consolidated rate structure. Under uniform statewide rates, all customers in the same rate class pay the same rate for the same service – a common practice among electric and natural gas utilities.

If the Public Service Commission approves Missouri American Water's full rate request, the average Jefferson City residential water bill (for 5,000 gallons of water per month) will increase by approximately \$4.16 per month. Jefferson City's last residential water rate increase was in 2008.

If fully approved, the cost of water service for the average residential customer will increase to about \$31.53 per month – typically one of the lowest utility bills that consumers pay each month.

Customers will still be receiving a gallon of water delivered to their homes for less than a penny per gallon.

Water Facts

- **Community Investment.** From Oct. 1, 2008 to April 30, 2010, Missouri American Water will have invested approximately \$12.2 million in improvements to Jefferson City's water system, including:
 - Upgrading the 120-year-old water intake pipelines and pumping station that deliver water from the Missouri River to the water treatment plant, helping to meet peak community water demands and enhance the overall reliability of our water system.
 - Replacing aging water mains on Jefferson Street, Tanner Bridge Road, Monroe Street and State Street.
 - Replacement of fire hydrants and water meters across the system to improve water service reliability.
- **Rate Case Process.** The proposed increase represents an overall increase of 11 percent for the Jefferson City district under uniform statewide rates. The rate request will be thoroughly reviewed by the PSC – a process that includes public hearings and opportunities for customers to comment by mail or online.
- **Water Quality.** As a five-year member of the Partnership for Safe Water, the Jefferson City water treatment plant adheres to stringent water quality performance goals. The Partnership is a voluntary program sponsored by the U.S. EPA, the American Water Works Association and other water organizations. Fewer than one percent of all water utilities in the U.S. have been awarded this honor.