



Proposed Water and Wastewater Rate Changes Warren County

Missouri American Water has filed a rate change request with the Missouri Public Service Commission (PSC). As part of the rate filing, the company is requesting a consolidated rate structure. Under uniform statewide rates, all customers in the same rate class pay the same rate for the same service – a common practice among electric and natural gas utilities.

If the PSC approves Missouri American Water's full rate request, the average Warren County residential water bill (for 5,000 gallons of water per month) will *decrease* by about \$23.06 per month. The average residential wastewater bill will *increase* by about \$6.26 per month.

Customers will still be receiving a gallon of water delivered to their homes for less than a penny per gallon.

Water and Wastewater Facts

- **History.** When Missouri American Water acquired the Warren County system (serving the Incline Village area) in August 2004, the sewer system was out of compliance with waste water quality regulations and the state had placed a moratorium on system connections needed for new construction. Low water pressures were also a problem at home faucets and fire hydrants. Significant improvements to the water and wastewater systems resolved these issues, and the moratorium was lifted.
- **Investing in Infrastructure.** Missouri American Water has continued to improve the Warren County systems. From May 1, 2010 through December 31, 2011, approximately \$150,000 has been invested in wastewater treatment plant improvements and replacement of failed water and sewer service lines.
- **Rate Case Process.** The proposed rate change represents an overall water rate *decrease* of 38 percent and an overall wastewater increase of 12 percent under uniform statewide rates for the Warren County district. The rate request will be thoroughly reviewed by the PSC – a process that includes public hearings and opportunities for customers to comment by mail or online.