



New Mexico American Water P 575.763.5538
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Clovis, NM 88101

www.newmexicoamwater.com

June 5, 2011

Dear Customer:

In May, New Mexico American Water filed a request with the New Mexico Public Regulation Commission (NMPRC) to increase rates in our Clovis District. Water rates in Edgewood will not change as a result of this filing, but determinations made in this case related to the cost of service for our New Mexico operations may affect future rate cases for Edgewood.

The New Mexico Public Regulation Commission will review our request through an open and transparent process with opportunities for customer input. They will hold a public evidentiary hearing and consider community input prior to reaching a decision. This process could take as long as ten months from the date the case was filed. We are including the official notice with this letter, which provides detailed information on how to become involved in the ratemaking process.

Please contact us anytime if you have questions about this rate case or the water service we provide. Our office is open at 38 Cactus Road between the hours of 8 am and 4:30 pm here in Edgewood or you can reach us at (505) 281-3294.

Sincerely,

Daniel S. Bailet
Vice President/General Manager
New Mexico American Water