



Brunswick Water Rate Update

On June 16, 2010, the Missouri Public Service Commission (PSC) approved a change in Brunswick's water rates. Starting July 1, 2010, the typical residential customer in Brunswick using 3,500 gallons per month will pay approximately \$16.02 more per month.

The new rates reflect approximately \$300,000 of infrastructure investments in Brunswick's water system.

In Brunswick, the typical residential customer will pay approximately \$61.76 per month for water service.

Water Facts

- **Community Investment.** From October 1, 2008 to April 30, 2010, Missouri American Water invested approximately \$300,000 in improvements to Brunswick's water system. The investments include: upgrading the water main on Orange Street to improve water service in this area and making improvements to the water quality laboratory and water treatment equipment to enhance service reliability. Water meters were also replaced across the system.
- **Your Water Bill.** According to the terms of the PSC's rate stipulation, rates will become effective on July 1, 2010. When rates go into effect, customers will see fixed and usage charges at the old rate and a second set of fixed and usage charges at the new rate.

This increase does not affect the sewer or garbage collection charges that appear on your Missouri American Water bill. Your local service providers set sewer and garbage collection rates. Residential water bills also include other charges, such as the Department of Natural Resources (DNR) primacy charge and local taxes which are not included in the base water rates summarized above.

- **H₂O Help Program.** H₂O Help to Others is a financial assistance program created by Missouri American Water and Missouri's Community Action Agencies. The program helps provide supplemental funding to eligible Missouri American Water customers who would otherwise have trouble paying their bills. If you need help paying your water bill, call the Missouri American Water Customer Service Center toll-free at 1.866.430.0820.
- **Source water protection.** Brunswick's wellhead protection program has been recognized by the Missouri Department of Natural Resources and Region 7 of the U.S. EPA for outstanding performance in safeguarding the community's groundwater.