

Platte County Water Rate Update



On June 16, 2010, the Missouri Public Service Commission (PSC) approved a change in Platte County's water rates. Starting July 1, 2010, the typical residential customer in Platte County using 8,000 gallons per month will pay approximately \$10.59 more per month.

The new rates reflect approximately \$2.8 million of infrastructure investments in Platte County's water system.

In Platte County, the typical residential customer will pay approximately \$65.86 per month for water service. Customers will still be receiving a gallon of water delivered to their homes for about a penny per gallon.

The 101 customers served by Missouri American Water's wastewater system will pay an additional \$11.81 per month for wastewater service.

Water Facts

- **Investing in Infrastructure.** From Oct. 1, 2008 to April, 30, 2010, Missouri American Water invested approximately \$2.8 million in improvements to Platte County's water system, including:
 - Installation of a new 12-inch diameter water main to the Thousand Oaks water storage tank to improve water service reliability
 - Addition of a new 16-inch diameter water main on West Platte Road
 - Upgrading equipment at the Congress Road Booster pump site, well field and water treatment plant to enhance service reliability.
 - Fire hydrants, service lines and water meters were replaced across the system.
- **Your Water Bill.** According to the terms of the PSC's rate stipulation, rates will become effective on July 1, 2010. When rates go into effect, customers will see fixed and usage charges at the old rate and a second set of fixed and usage charges at the new rate.

Residential water bills also include other charges, such as the Department of Natural Resources (DNR) primacy charge and local taxes which are not included in the base water rates summarized above.

- **H₂O Help Program.** H₂O Help to Others is a financial assistance program created by Missouri American Water and Missouri's Community Action Agencies. The program helps provide supplemental funding to eligible Missouri American Water customers who would otherwise have trouble paying their bills. If you need help paying your water bill, call the Missouri American Water Customer Service Center toll-free at 1.866.430.0820.